

Priority	Indicator	Polarity	2016/17	SN Average	Jul	Aug	Sep	Oct	Nov	Dec	Notes	YTD	DOT
												0	
												0	
												0	

Priority 8	Outcome	Action	Success measure(s)	Lead	Responsible Officer	Time	RAG Initial	RAG 01/18	RAG 03/18	RAG 05/18	Progress update	
Embedding strong quality assurance and governance mechanisms to drive continual improvement in services.	Services and outcomes for children and young people are continually improving because there are effective management and governance systems in place.	Implement a multi-agency strategic plan with agreed priorities to shape services for children and young people in Thurrock based on a clear understanding of local need.	H&WB board plans in place	Rory Patterson		Nov-16	3	3	0	Jan-00	Meets regularly	
		A multi Agency CLA strategy is in place and is updated to reflect priorities identified to improve outcomes for looked after children.	Information on local need gathered and analysed			Jan-17	3	3	0	0	0	JSNA being updated
			Priorities agreed;			Nov-16	3	3	0	0	0	
			Strategic plan is in place which informs the work of multi-agency partners and the local commissioning of services in line with need. To be evidenced through compliance reporting.			Dec-16	3	3	0	0	0	LSCB Business plan in place
		Ensure that governance arrangements are in place to drive forward the strategic plan and working closely with the LSCB and Health and Wellbeing Board.	The CLA strategy progress is reported to the Corporate parenting board.	Sheila Murphy	Janet Simon	Apr-17	3	3	0	0	0	CLA strategy updated. Consultation commenced with partners and CICC.
			The Board reports annually on the impact of the plan and the Board's work to Cabinet.			May-17	3	3	0	0	0	Corporate Parenting Board workplan updated
		The quality assurance framework clearly supports the service to test the quality of practice, prioritise areas for improvement, and measure the impact of change on children and young people.	See above LSCB Chair meets with DCS and Lead Member	Director of Children's Services		Mar-16	3	3	0	0	0	Governance arrangements agreed and in place.
			Monthly performance group in place; a comprehensive quality assurance framework is in place	DCS	S Murphy	Jan-18	3	3	0	0	0	Performance data set established; Quality Framework in place.
			Information gathered through the quality assurance framework informs practice and service development. To be evidenced through minutes of the Practice Improvement Group, Service and Training Plans	Director of Children's Services			3	3	0	0	0	Practice Improvement Group established meets monthly. Findings inform practice workshops, held locally. Audit shows practice still inconsistent. QA findings not being consistently used by managers to drive practice and performance change. Nov 17
	Services and outcomes for children and young people are continually improving because there are effective management and governance systems in place.	Ofsted recco 1 Refresh the performance management framework and datasets (strategic and operational) so that managers are able and address areas of poor performance and celebrate improved performance.	Strategic and operational datasets are in place	Sheila Murphy	Iqbal	Feb-18	2	3	0	0	0	A monthly dataset Team level reports are available live on LCS.
			Monthly Performance meeting in place.	Sheila Murphy		Feb-18	2	3	0	0	0	Performance reviewed monthly for social care and CSU
			DCS performance Board in place	Rory Patterson		Feb-18	2	3	0	0	0	Monthly meetings in place supported by elected members
		Ensure that the Corporate Parenting Group has clear terms of reference and the appropriate membership to focus on improving the quality of services provided to looked-after children and care leavers. This to include a forward plan of scrutiny areas.	Performance Management Information is used at all levels of the Service to monitor performance and informs practice and service development. To be evidenced through minutes of the Practice Improvement Group, Service and Training Plans.. To be evidenced through compliance reporting.	Sheila Murphy		Feb-18	2	2	0	0	0	Performance information is used at each tier of management to monitor activity and performance to acknowledge good performance and take action to address poor performance. Managers use performance data to drive practice. Reporting to be improved and introduced through workshops commencing Feb 18 Routine case audits and themed auditing established for children's social care show Audit programme to be updated for 2018/19
Terms of Reference and membership are updated and work plan developed			Sheila Murphy		May-17	3	4	0	0	0	Updated work programme agreed with the Corporate parenting group for Sept 17	
Review all strategies, policies and operating procedures to ensure these are current, appropriate and in line with statutory and other best practice guidance. Ensure that all strategies, policies and protocols are accessible and understood by all the professionals working to them.		The corporate parenting group is able to demonstrate its impact on improving outcomes for looked-after children. To be evidenced through an annual review or impact statement.	Director of Children's Services		Apr-18	3	3	0	0	0	Corporate Parenting group meets regularly supported by work plan. Work to start to produce annual impact statement.	
		Standards of social work practice are improved through the implementation of a clear and accessible manual of strategies, policies and operating procedures. To be evidenced through compliance reporting.	Neale Laurie		Sep-17	2	4	0	0	0	Policies and operating procedures are updated and made available to staff via Tri-X Briefing on specific strategies, policies and procedures linked to themed workshops.	
		Standards of social work practice are improved through the implementation of a clear and accessible practice framework. To be evidenced through compliance reporting. Sign of Safety practice introduced.	Sheila Murphy		Sep-17	3	3	0	0	0	Practice standards in place Practice standards yet to be developed for early help SOS practice introduced	
Develop and implement a practice framework or methodology that sets out the standards of practice expected from social workers and Early Help practitioners.	Implementation Plan developed	Iqbal		Feb-18	2	2	0	0	0	Time table for implementation agreed for March18		
	All teams use recording system to capture their work	Strategic Leads and Service Managers		Feb-18	2	2	0	0	0			

Previous period	3
Current period	3